

To our Wellness Center clients:

I'm writing to share an important update about the Maryland SPCA Wellness Clinic.

Until further notice, the Wellness Clinic is temporarily closing to address low staffing and complete important maintenance arising from the pandemic and other circumstances. This is a necessary step for us to be able to provide the quality care you've come to expect in the future.

Please note: we are honoring previously scheduled appointments through May 31, 2021. However, there are no additional appointments available.

During the closure, we will be unable to provide veterinary services, with the exception of prescription refills for clients who are up to date on their diagnostics and annual exams. Contact the clinic to determine if you're eligible for refills. Please be patient as we review your case.

We can also provide patient medical records upon request. Again, we ask for your patience as we address your inquiry.

If your pet needs care during this time, please contact another vet close to you. Following are reliable options in the area:

Wellness and preventative care

- <u>Evergreen Veterinary Care</u> (Baltimore). Please be aware: they're booked several weeks out.
- <u>VCA Hospitals</u> (Multiple locations). Check their website for the location closest to you.

Emergency vet care

- <u>Urgent Vet Care</u> (Cockeysville).
- <u>Towson Pet+ER</u> (Towson).
- Catonsville Emergency Veterinary Clinic (Catonsville). •

We're deeply grateful for, and take very seriously, the trust you place in us to care for your pet. We apologize for any inconvenience this temporary closure will cause you.

Please know we will use this time wisely, laying the groundwork to better serve the needs of our community. Today, tomorrow, and always, the MD SPCA is committed to our mission: improving the lives of pets and people.

If you have any questions, contact us at <u>wellness@mdspca.org</u> or (410) 400-9355. Please be patient, as we're experiencing many inquiries.