

# Volunteer Resources

If you have any questions or concerns, please contact the Volunteer Department by phone: 410-235-8826 ext. 148 or by email: [volunteer@mdspca.org](mailto:volunteer@mdspca.org).



## Nursery Nanny

**Overview:** Nursery Nannies support us by assisting in the care of the juvenile animals in the shelter. With the support of the Volunteer Manager and Coordinator, Nursery Nannies will provide socialization and enrichment for the adoptable kittens and puppies in our shelter, as well as work with the general public to show these animals.

### Essential Duties and Responsibilities

- Socialize puppies and kittens using proper handling techniques
- Show puppies and kittens to customers in designated areas
- Assist customers in the nursery by answering their questions
- Report any negative or positive information back to front office staff regarding customers and the meet and greet
- Observe and document any medical or behavioral concerns, and report them to the appropriate channel
- Maintain disease control by following sanitation and safety best practices
- Follow all Maryland SPCA policies and procedures regarding kitten and puppy handling

### Physical Demands:

- Ability to lift and/or restrain 50+ pounds
- Walking for periods on time with frequent bending, kneeling, stooping and reaching

### Volunteering Environment:

- Volunteering is performed in a kennel setting
- Volunteers can be exposed to strong smells, animal waste, and potentially hazardous conditions, including the risk of animal bites
- Volunteers are required to wear pants, closed toe shoes, and shirts with sleeves at all time. A volunteer t-shirt will be provided after 10 hours of service

### Commitment:

A minimum of 2 shifts per month for 6 months